## **Long-term Storage Rate**

Sample integrity is essential for any type of scientific research. The CTDC provides centralized biorepository services that include secure, alarm-monitored, cold storage solutions that ensure samples are stored with the utmost of integrity. The CTDC is currently able to store samples at 4°C, -80°C, and - 150°C. Because constant temperature is critical to sample viability, our cold storage equipped with a monitoring system that notifies personnel should the temperature of any unit deviate from its acceptable range.

- CTDC Freezers: 3 x -80°C Freezers; 1 x -150°C Freezer.
  - o Freezers are contained in a secure, key card restricted, laboratory space.
  - All freezers are under preventative maintenance contracts, through Southeast Scientific, which includes:
    - Biannually
      - NIST Temperature Validation
      - Documentation
    - Annually
      - New Alarm Battery
      - New Condenser Filter
      - Documentation
  - o 24/7 monitoring of all units are monitored is performed by Vaisala.
    - CTDC staff are notified in the event of temperature excursions.
    - The CTDC maintains access to backup storage units in the event of a catastrophic failure.
    - Temperature logs are available upon request.
  - Freezers are thawed and cleaned annually for maintenance purposes to ensure they operate at their optimum level. During this time, samples are moved into a secure and monitored backup unit that is controlled by either the CTDC or Department of Pediatrics.
- How are samples stored?
  - Samples are stored in 81-place or non-divided boxes, depending on the size of the sample being stored.
  - o Boxes are specific to the study and the sample type. This keeps studies separate from one another and makes retrieval of samples more efficient.
  - o CTDC staff will communicate with the users about the storage and labeling methods before service initiated.

## **User agreement:**

- 1. User will be charged annually based on the number of boxes
  - User is charged by box no matter how many samples are inside.
  - The charge is incurred on the date the box is stored and covers 1 year of storage.

- A 2 month threshold is set to trigger the long-term storage fee.
- If the storage time is less than one year, the user is still charged the full amount for 1 year of storage.
- Users can either have the CTDC relabel and log their samples or they can choose to maintain their own inventory and simply store boxes in our freezers. If a user wants the CTDC to inventory and relabel their samples, there will be a cost associated with this work.
- 3. The user will have detailed information of how the samples are labeled, where the samples exactly locate, and under what storage conditions.
- 4. CTDC staff will inform users when temperature excursions occur (e.g. Temperature of -80° freezer drops to -70° for one hour). Temperature occurrence report is available upon request.
- 5. The rate will be paid on the anniversary of the individual boxes storage. Users will be contacted one month before the anniversary if they will continue this service.
- 6. Personnel's efforts of entering and retrieving samples will be billed separately from storage rates.